



Position: Part Time Field Service Representative
Location: Pittsburgh, PA
Reports to: Field Service Supervisor
Deadline: Open until filled
Compensation: Commensurate with experience

Pittsburgh Bike Share seeks a highly motivated Field Service Representative to assist with the redistribution and field maintenance of the program's 500 Bike Share bikes and 50 stations. This position will be mobile. The Field Service Representative's primary job is to redistribute (rebalance) the bikes throughout the program's 50 stations. The Field Service Representative should be comfortable driving a large cargo van. Other responsibilities include cleaning the bikes and stations, conducting minor repairs in the field, maintaining an accurate vehicle log book, and interacting with customers in a professional manner. The Field Service Representative will work directly with the Field Service Supervisor in order to ensure that the stations are maintained and balanced. This position is also responsible for removing damaged bikes from the field and scheduling them for service. Training on specific components/systems will be provided, but applicants should have a foundation in bicycle mechanics.

Duties and Responsibilities:

- Work under the guidance of the Field Service Supervisor.
- Ability to drive a large cargo van.
- Conduct minor repairs on bikes in the field.
- Interact with customers in a professional manner.
- Adhere to all Pittsburgh Bike Share protocols and procedures.
- Keep accurate vehicle and station log books.
- Maintain a safe, clean and positive work environment.

Qualifications:

- Minimum of 2 years driving experience.
- Ability to work efficiently.
- Able to work on weekends.
- Strong analytical skills.
- Proven mechanical and technical competencies.
- Organized and self motivated.
- Valid driver's license and clean driving record.
- Strong interest in the Bike Share program.
- Ability to lift up to 50lbs.
- Experience with bicycle repair preferred.

To Apply

Please send your resume and cover letter to jobs@pghbikeshare.org and include "Field Service Representative" in the subject line.