



Position: Part Time and Full Time Field Service Representative

Reports to: Service Leader, Director of Operations

Compensation: \$12.50 per hr.

Pittsburgh Bike Share seeks a Field Service Representative to assist with the redistribution and field maintenance of the program's expanding bike share system. This position is mobile and outdoors. The Field Service Representative's primary duties include rebalancing bikes between stations, diagnosing and repairing technical issues, and maintaining station appearance and accessibility. The Field Service Representative should be comfortable driving a large cargo van, using tools, and lifting heavy objects. Other responsibilities include cleaning bikes and stations, conducting minor bike repairs in the field, installing and relocating station equipment, and interacting with customers in a professional manner. The Field Service Representative will work directly with the Service Leader in order to ensure that the stations are maintained and balanced.

Duties and Responsibilities:

- Work under the guidance of the Service Leader.
- Ability to navigate and park a cargo van safely in an urban environment.
- Perform work safely in the public right of way, including building and moving bike share stations.
- Diagnose station and bike problems efficiently.
- Use android devices to communicate and provide system feedback.
- Interact with customers in a professional manner.
- Adhere to all Pittsburgh Bike Share protocols and procedures.
- Maintain a safe, clean and positive work environment.
- Ability to work outdoors for extended periods of time in all weather conditions.
- Other duties as assigned

Qualifications:

- Minimum of 2 years driving experience.
- Valid driver's license and clean driving record.
- Ability to work efficiently and independently.
- Strong analytical, mechanical, and technical skills.
- Ability to lift up to 70 lbs regularly.
- Experience with bicycle repair is a plus.

To Apply

Please send your resume and cover letter to jobs@pghbikeshare.org and include "Field Service Representative" in the subject line.